

FRAUD HOTLINE AND CASE MANAGEMENT SERVICES – PS1781

This Contract is made and is dated October 7, 2010 by and between:

PBC: Public Building Commission of Chicago
50 West Washington,
Chicago, Illinois 60602 ("PBC") and

Consultant: Global Compliance Services, Inc.
13950 Ballantyne Corporate Place
Charlotte, NC 28277

for the Services of: **Scope of Services attached hereto as Exhibit A.**

at the Not - To - Exceed price of: \$ 2,355.00.

Project: Fraud Hotline and Case Management
Services for the Public Building
Commission of Chicago – PS1781

Public Building Commission of Chicago

By:


Erin Lavin Cabonargi


Title: Executive Director

Date:

10/25/10

Consultant

By:


Thomas Parker

Title: President, Global Compliance Services, Inc.

Date:

10/19/10

1. Performance Standard. The Consultant represents and agrees that the Services performed under this Contract will proceed with efficiency, promptness and diligence and will be executed in a competent and thorough manner, in accordance with reasonable professional standards in the field. Consultant shall promptly provide notice to the PBC if it identifies any problem or issue that may affect the performance of its Services or the Project. The Consultant further represents that it will assign at all times during the performance of the Services the number of experienced, appropriately trained employees necessary for the Consultant to perform the Services in the manner required by the Contract.

2. Failure to Meet Performance Standards. If the Consultant fails to comply with its obligations under the standards of this Contract, PBC shall provide Consultant with written notice, detailing the nature of the non-conformance and, if commercially reasonable and appropriate given the nature of the non-conformance, the Consultant must perform again, at its own expense, all Services required to be re-performed as a direct result of that failure. If Consultant's re-performance fails to correct non-conformance, Consultant shall credit the PBC with the Fees paid during the then-current term of the Agreement which shall be prorated so that the PBC only receives reimbursement for Fees covering the period during which there was a performance problem.

3. Compliance with Laws. In performing under this Contract, all applicable federal, state and local governmental laws, regulations, orders, and other rules of duly constituted authority will be followed and complied with in all respects by the Consultant. The PBC shall comply with all applicable laws concerning the protections and use of personally identifiable information.

4. Time Is Of The Essence. Time is of the essence for this Contract.

5. Invoices. Once each month, the Consultant will submit an invoice to the PBC for Services performed during the preceding month. Each invoice must include the Contract and be supported with such reasonable details and data as the PBC may require.

6. Compensation of Consultant. PBC will process payments within thirty (30) days of receiving an acceptable invoice from the Consultant. The PBC's payment for the Services shall not constitute acceptance of the Services or a waiver by the PBC of any term or condition of this Contract.

7. No Waivers. Any failure by the PBC to enforce any provision of this Contract shall not constitute a waiver of the provision or prejudice the right of the PBC to enforce the provision at any subsequent time.

8. Indemnity. The Consultant shall defend, indemnify and hold the PBC and its commissioners, officers, agents, officials, and employees harmless against any and all claims, demands, suits, losses, costs and expenses (including but not limited to attorneys fees) for personal injury and property damage, arising out of or in connection with the Services provided by Consultant, or any person employed by Consultant, to the maximum extent permitted by law. The Consultant's obligation to defend, indemnify and hold the PBC harmless shall survive the expiration, termination or cancellation of this Contract and shall include the payment of any and all attorney's fees and costs incurred by the PBC in defending any such claim. In order for the indemnification obligations of this Section 8

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(Indemnity) to apply, the indemnified parties must promptly provide Consultant with notice in writing of any claim, promptly tender the control of the defense and settlement of any such claim to the Consultant (at the Consultant's expense and with the Consultant's choice of counsel), and cooperate with the Consultant in defending or settling such claim, including but not limited to providing any information or materials necessary for the indemnifying party to perform its obligations.

9. Taxes. PBC is exempt from the payment of (1) Retailers' Occupation Tax, (2) the Service Occupation Tax (state and local), (3) Use taxes; and (4) federal excise taxes. The PBC will deduct any such taxes the Consultant includes in this Contract. The PBC's Illinois Department of Revenue tax exemption number is E9978-1506-05.

10. Insurance. The Consultant shall procure and maintain at all times, at Consultant's expense, workers compensation, comprehensive general liability, professional liability and automobile liability insurance, in amounts specified by the PBC, as set forth in Exhibit B, and which name the PBC as an additional insured on a primary, non-contributory basis.

11. Independent Contractor. In performing the Services under this Contract, Consultant shall at all times be an independent contractor, and does not and must not act or represent itself as an agent or employee of the PBC.

12. Changes to the Services. The PBC may from time to time request changes to the Services or the terms of this Contract. Such changes, including any increase or decrease in the amount of compensation and revisions to the duration of the Services, which are mutually agreed upon by and between the PBC and Consultant, shall be incorporated in a written amendment to this Contract. The PBC shall not be liable for any changes absent such written amendment.

13. Ownership of Documents. All forms, records, files, documents, data, and reports prepared by Consultant in performing the Services and all updates and additions thereto ("PBC Data") are PBC's exclusive property prepared by the Consultant or any party engaged by the Consultant, in performing the Services and all updates and additions thereto shall be the property of the PBC including copyrights.

During the term of the Contract, Consultant shall store the PBC Data on its own equipment. During the term, PBC shall have the ability to download any or all PBC Data onto its own systems. At the termination of the Contract, Consultant will submit to PBC a written quote for the transfer of any retained PBC data. The quote shall be based upon the requested format and size/quantity of PBC data to be transferred.

14. Confidentiality. All of the PBC Data prepared or assembled by the Consultant under this Contract are confidential, and the Consultant agrees that such reports,

information or data shall not be made available to any party without the prior written approval of the PBC. In addition, the Consultant shall not, without the prior written consent of the PBC, prepare or distribute any news releases, articles, brochures, advertisements or other materials concerning this Contract, the Project or the Services.

However, if Consultant receives process, including a subpoena, in respect of litigation, a dispute or investigation involving the PBC, that requests or seeks the production of PBC Data or the disclosure of other information concerning the PBC, including information received in the course of performing Services, Consultant, if legally permitted, shall notify and deliver a copy of the process to the PBC at the address for notices agreed upon between the parties, as may be amended from time to time. In such event, the PBC shall assume the response to such process and shall pay the expenses incurred by Consultant in responding to said process, including costs, expenses and attorneys fees. If the PBC fails to assume the response to process, Consultant shall respond to the extent that it determines, in its reasonable discretion that it is required to do so. For the avoidance of doubt, in order for the provisions of this paragraph to apply, Consultant shall not be a party to the litigation or dispute at issue nor a subject of any investigation at issue. Consultant's right to request that PBC assume the response to process and related expenses is conditioned upon Consultant's being subpoenaed or otherwise receiving process as a third party who may be in possession of information concerning PBC which is relevant to the applicable litigations, dispute or investigation.

15. Termination. The term of this Contract is one (1) year with a one (1) year renewal option at the PBC's discretion. The term of this Contract shall begin upon the final execution of this Contract and shall expire one (1) year after the effective date of this Contract or the renewal option period if exercised by the PBC. The PBC reserves the right to terminate this Contract at anytime by providing written notice to the Consultant.

16. Notices. All notices and other communications required under this Contract must be given in writing by either personal delivery, United States mail, or registered mail, addressed to the respective parties at the addresses indicated above, or by reputable overnight courier. Notices shall be deemed effective upon verified receipt.

17. Remedies. The remedies reserved in this Contract are cumulative and in addition to any other remedies provided in law or equity.

18. Governing Law. The laws of the State of Illinois shall govern this Contract.

19. Choice Of Forum. Any suit regarding this Contract or breach of any of the terms hereof shall be brought only in

FRAUD HOTLINE AND CASE MANAGEMENT SERVICES – PS1781

courts located in Chicago, Illinois; and the parties consent to the jurisdiction of the courts located in Chicago, Illinois.

20. Non-assignment. The Consultant shall not delegate or assign any rights or claims under this Contract, or for breach thereof, without prior written consent of the PBC, and any such attempted delegation or assignment shall be void.

21. Headings. Headings used in this Contract are for convenience and reference only and shall not affect the interpretation of this Contract.

22. Partial Invalidity. If any provision of this Contract is or becomes void or unenforceable for any reason, the other provisions will remain valid and enforceable.

23. Amendments. Oral statements and understandings are not valid or binding, and this Contract may not be changed or amended except by a written amendment signed by both parties.

24. Binding Effect. This Contract shall be binding upon the parties hereto and their respective permitted successors and assignees.

25. Entire Agreement. This Contract constitutes the entire understanding and agreement between the parties hereto and supersedes any and all prior or contemporaneous oral or written representations or communications with respect to the subject matter hereof, all of which communications are merged herein.

26. Data Aggregation and Analysis. Notwithstanding anything to the contrary in this Contract, Consultant shall be, and hereby is, authorized to collect, compile and use for de-identified information collected in the performance of Services ("Benchmarking Statistics"), for the purpose of analyzing and reporting the effectiveness of and any trends in corporate ethics and compliance programs according to industry, company size, country, geographic region or other relevant classification or for other uses as Consultant may decide. Company shall have no right to access or use Consultant' aggregate Benchmarking Statistics unless Company decides to purchase Consultant' Integrity Diagnostics and/or Performance Benchmarking services. "De-identified information" means data or information that neither identifies nor provides a reasonable basis to identify a company or an individual, where, without limitation, the following identifiers have been removed: company names and the names of individuals, addresses, account numbers, social security numbers, phone numbers, e-mail address(es) and any other information which could reasonably be anticipated to identify, when taken in the aggregate, a specific company, other organization or individual.

FRAUD HOTLINE AND CASE MANAGEMENT SERVICES – PS1781

Exhibit A

Scope of Services

(COMMISSION'S SCOPE OF SERVICES FOLLOWS THIS PAGE.)

**SCOPE OF SERVICES
FOR
FRAUD HOTLINE, CASE MANAGEMENT AND INVESTIGATIVE SERVICES - PS1781**

General:

The Public Building Commission of Chicago (PBC) is an independent agency which oversees the construction and renovation of public buildings and facilities for various governmental bodies in the Chicago Metropolitan Area. PBC also owns and oversees the operation and management of the Richard J. Daley Center. PBC is supported by a staff of approximately one-hundred-seventy (170) persons.

PBC is committed to instituting policies and controls that strengthen its overall fraud prevention system and deter incidents of fraud by its employees and contractors. PBC considers the institution of a fraud hotline and related case management and investigation functions as an integral part of the overall process of administering its programs in an efficient, effective manner.

PBC is soliciting qualifications from consultants to implement an anonymous, independent fraud hotline function and related integrated case management services. In addition, the Consultant must have the professional expertise and financial capacity to conduct investigations of incidents if directed to do so by PBC.

Basic services to be performed by the Consultant will include a Fraud Hotline, Case Management and Investigative Services as more fully described below:

1. Fraud Hotline Services. The Consultant shall implement a Fraud Hot Line that will enable it to receive, manage and track the status of all complaints of fraud, corruption, waste, abuse, workplace violations and financial mismanagement. The Consultant's Services with respect to the hotline shall include at a minimum the following:

- a. Intake or receipt of complaints via mail, electronic mail, telephone, internet, and facsimile.
- b. Provide staff to support the hotline intake function for the PBC, including use of the service providers software and related web facility to enable twenty four (24) hours a day incident reporting to occur seven (7) days a week.
- c. Ensure the capacity to answer multiple calls simultaneously and employing staff with investigative interviewing experience.
- d. Accurately record information from the reporter concerning the subject of the complaint, nature of the complaint, and details concerning the substance of the complaint.
- e. Provide staff who are able to translate complaints received in Spanish and other foreign languages.
- f. Work with the Commission, if necessary, to develop scripts or questionnaires to be used by Consultant's staff when answering hotline calls.
- g. Provide identification numbers to any person submitting a complaint.
- h. Collect additional information, when necessary, from any person submitting a complaint.

- i. Provide an electronic e-mail alert system that will generate and transmit reports summarizing the complaints that are immediately sent to persons designated by PBC in a confidential and secure manner.

2. Case Management Services. The Consultant shall establish a case management facility to support real-time dynamic management of open cases, including the ability to:

- a. Develop a secure, confidential database that details the substance of any complaint.
- b. Provide an electronic e-mail alert system that will generate and transmit reports summarizing the complaints that are immediately sent to persons designated by PBC in a confidential and secure manner.
- c. At the Commission's request, provide reports pertaining to complaints that are received on the hotline, such as statistical reports based on any number of potential reporting elements to include incident type, agency/location, assigned investigation and referral/collaborating agency.
- d. Create notes to files with supporting documentation.
- e. Provide a history of case activity and individual access.
- f. Utilize e-mail notification and generate follow-up reminders to persons designated by PBC.
- g. Monitor and track complaints, follow-up, preliminary investigation, disposition, and final closure of the complaints.

3. Additional Services. Upon request by PBC, the Consultant may be required to conduct confidential, comprehensive investigations of the allegations made in a complaint as an additional service.

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FRAUD HOTLINE AND CASE MANAGEMENT SERVICES – PS1781

Exhibit B

Insurance Requirements

(COMMISSION'S INSURANCE REQUIREMENTS FOLLOWS THIS PAGE.)

**INSURANCE REQUIREMENTS
FRAUD HOTLINE AND CASE MANAGEMENT SERVICES – PS1781**

The Consultant must provide and maintain at Consultant's own expense, until expiration or termination of the Agreement and during the time period following expiration if Consultant is required to return and perform any additional work, the minimum insurance coverage and requirements specified below, insuring all operations related to the Agreement.

D.1. INSURANCE TO BE PROVIDED

D.1.1. Workers' Compensation and Employers Liability

Workers' Compensation Insurance, as prescribed by applicable law covering all employees who are to provide a service under the Agreement and Employers Liability coverage with limits of not less than \$500,000 each accident, illness or disease

D.1.2. Commercial General Liability (Primary and Umbrella)

Commercial General Liability Insurance or equivalent with limits of not less than \$1,000,000 per occurrence for bodily injury, personal injury, and property damage liability. Coverage must include the following: All premises and operations, products/completed operations, separation of insureds, defense, and contractual liability (with no limitation endorsement). The Public Building Commission must be named as additional insured on a primary, non-contributory basis for any liability arising directly or indirectly from the work.

D.1.3. Automobile Liability (Primary and Umbrella)

When any motor vehicles (owned, non-owned and hired) are used in connection with work to be performed, the Consultant must provide Automobile Liability Insurance, with limits of not less than \$1,000,000 per occurrence for bodily injury and property damage. The Public Building Commission must be named as additional insured on a primary, non-contributory basis.

D.1.4. Professional Liability

When any professional Consultant performs work in connection with the Agreement, Professional Liability Insurance will be maintained with limits of not less than \$1,000,000 covering acts, errors, or omissions. When policies are renewed or replaced, the policy retroactive date must coincide with, or precede the, start of work on the Agreement. A claims-made policy, which is not renewed or replaced, must have an extended reporting period of two (2) years.

D.1.5 Property

The Consultant is responsible for all loss or damage to Commission property at full replacement or repair cost. The Consultant is responsible for all loss or damage to personal property (including but not limited to materials, equipment, tools, and supplies) owned, rented, or used by Consultant.

D.1.6 Valuable Papers

When any plans, designs, drawings, specifications, data, media, and documents are produced or used under this Agreement, Valuable Papers Insurance shall be maintained in an amount to insure against any loss whatsoever, and shall have limits sufficient to pay for the re-creation and reconstruction of such records.

D.2. ADDITIONAL REQUIREMENTS

The Consultant must furnish the Public Building Commission Procurement Department, Richard J. Daley Center, Room 200, Chicago, IL 60602, original Certificates of Insurance, or such similar evidence, to be in force on the date of this Agreement, and Renewal Certificates of Insurance, or such similar evidence, if any

insurance coverage has an expiration or renewal date occurring during the term of this Agreement. The Consultant must submit evidence of insurance to the Commission before award of Agreement. The receipt of any certificate does not constitute agreement by the Commission that the insurance requirements in the Agreement have been fully met or that the insurance policies indicated on the certificate are in compliance with all Agreement requirements. The failure of the Commission to obtain certificates or other insurance evidence from Consultant is not a waiver by the Commission of any requirements for the Consultant to obtain and maintain the specified coverage. The Consultant will advise all insurers of the Agreement provisions regarding insurance. Non-conforming insurance does not relieve Consultant of the obligation to provide insurance as specified in this Agreement. Nonfulfillment of the insurance conditions may constitute a breach of the Agreement, and the Commission retains the right to stop work until proper evidence of insurance is provided, or the Agreement may be terminated.

The Commission reserves the right to obtain copies of insurance policies and records from the Consultant and/or its subcontractors at any time upon written request.

The insurance must provide for 60 days prior written notice to be given to the Commission if any policies are canceled, substantially changed, or non-renewed.

Any deductibles or self-insured retentions on referenced insurance must be borne by Consultant.

The Consultant hereby waives and agrees to require their insurers to waive their rights of subrogation against the Commission, its' their respective Board members, employees, elected and appointed officials, and representatives.

The insurance coverage and limits furnished by Consultant in no way limit the Consultant's liabilities and responsibilities specified within the Agreement or by law.

Any insurance or self-insurance programs maintained by the Commission do not contribute with insurance provided by the Consultant under the Agreement.

The required insurance to be carried is not limited by any limitations expressed in the indemnification language in this Agreement or any limitation placed on the indemnity in the Agreement given as a matter of law.

If Consultant is a joint venture or limited liability company, the insurance policies must name the joint venture or limited liability company as a named insured

The Consultant must require all its subcontractors to provide the insurance required in this Agreement, or Consultant may provide the coverage for its subcontractors. All subcontractors are subject to the same insurance requirements of Consultant unless otherwise specified in this Agreement.

If Consultant or its subcontractors desire additional coverage, the party desiring the additional coverage is responsible for the acquisition and cost.

The Commission's Risk Management Department maintains the rights to modify, delete, alter or change these requirements.

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EXHIBIT C
FORM OF COST PROPOSAL
SCHEDULE OF COSTS

C.1 CONSULTANT'S FEE

C.1.1 The Commission shall pay the Consultant for the satisfactory performance of the Services a **Not to Exceed Fee ("Fee")** of **\$2,355.00 (\$1,360.00 Annual Fee and \$995.00 Non-recurring set-up fee)** for all work included in Exhibit A. The Fee will, in the absence of a change in scope of the Project by the Commission or the issuance of Commission-originated amendment constitutes the Consultant's full fee for Services.

C.1.2. Consultant's Fee will include profit, overhead, general conditions, materials, equipment, computers, vehicles, office labor, field labor, insurance, deliverables, and any other costs incurred in preparation and submittal of deliverables.

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ATTACHMENT B

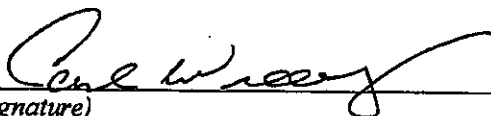
**SCHEDULE OF COST
FRAUD HOTLINE AND CASE MANAGEMENT SERVICES - PS1781**

Provide an estimated not-to-exceed fee, which includes all reimbursable expenses. The fee shall include all materials, equipment, computers, vehicles, office labor, field labor, insurance, deliverables, and any other costs incurred in preparation and submittal of deliverables.

Not to Exceed **Cost \$2,355.00 (\$1,360 annual fee + \$995 non-recurring set up fee)**

Global Compliance Services, Inc. agrees to provide the services above for the amount indicated above.

Date: 8-11-10



(Signature)

CARL WIDBERG - President Global Sdes
(Printed Name and Title)

FRAUD HOTLINE AND CASE MANAGEMENT SERVICES – PS1781

EXHIBIT D
DISCLOSURE OF RETAINED PARTIES

(COMMISSION'S DISCLOSURE OF RETAINED PARTY FORM FOLLOWS THIS PAGE.)

DISCLOSURE OF RETAINED PARTIES

A. Definitions and Disclosure Requirements

1. As used herein, "Consultant" means a person or entity who has any contract with the Public Building Commission of Chicago ("Commission").
2. Commission bids, contracts, and/or qualification submittals must be accompanied by a disclosure statement providing certain information about lobbyists whom the Consultant has retained or expects to retain with respect to the contract. In particular, the Consultant must disclose the name of each such person, his or her business address, the name of the relationship, and the amount of fees paid or estimated to be paid. The Consultant is not required to disclose employees who are paid solely through the Consultant's regular payroll.
3. "Lobbyists" means any person (a) who for compensation or on behalf of any person other than himself undertake to influence any legislative or administrative action, or (b) any part of whose duties as an employee of another includes undertaking to influence any legislative or administrative action.

B. Certification

Consultant hereby certifies as follows:

1. This Disclosure relates to the following transaction: PS1781

Description of goods or services to be provided under Contract: _____

Fraud Hotline and Case Management Svcs.

2. Name of Consultant: Global Compliance

3. **EACH AND EVERY** lobbyist retained or anticipated to be retained by the Consultant with respect to or in connection with the contract is listed below. Attach additional pages if necessary.

Retained Parties:


Name	Business Address	Relationship (Attorney, Lobbyist, etc.)	Fees (indicate whether paid or estimated)

Check Here If No Such Persons Have been Retained or Are Anticipated To Be Retained:

4. The Consultant understands and agrees as follows:

- a. The information provided herein is a material inducement to the Commission execution of the contract or other action with respect to which this Disclosure of Retained Parties form is being executed, and the Commission may rely on the information provided herein. Furthermore, if the Commission determines that any information provided herein is false, incomplete, or inaccurate, the Commission may terminate the contract or other transaction, terminate the Consultant's participation in the contract or other transactions with the Commission.
- b. If the Consultant is uncertain whether a disclosure is required, the Consultant must either ask the Commission's Representative or his or her manager whether disclosure is required or make the disclosure.
- c. This Disclosure of Retained Parties form, some or all of the information provided herein, and any attachments may be made available to the public on the Internet, in response to a Freedom of Information Act request, or otherwise. The Consultant waives and releases any possible rights or claims it may have against the Commission in connection with the public release of information contained in the completed Disclosure of Retained Parties form and any attachments.

Under penalty of perjury. I certify that I am authorized to execute this Disclosure of Retained Parties on behalf of the Consultant and that the information disclosed herein is true and complete.



 Signature

10/19/10

 Date

Thomas Parker

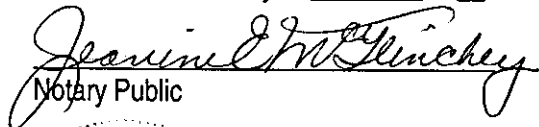
 Name (Type or Print)

President Global Solutions

 Title

Subscribed and sworn to before me

this 19 day of October 2010



 Notary Public

My Commission Expires December 18, 2010



FRAUD HOTLINE AND CASE MANAGEMENT SERVICES – PS1781

EXHIBIT E

PUBLIC BUILDING COMMISSION PROFESSIONAL SERVICES AGREEMENT – PS1826
FRAUD HOTLINE AND CASE MANAGEMENT SERVICES – M/WBE REPORT
Contract For Services Less Than \$25,000

MBE/WBE Certifications

Is your organization currently certified as a Minority-Owned Business Enterprise ("MBE") or Women-Owned Business Enterprise ("WBE") with any of the following agencies or organizations?

Yes

No

If "Yes" check and **ATTACH copy of current Letter of Certification:**

Certifying Agency:

State of Illinois - Department of Central Management Services _____
Women's Business Development Center _____
Chicago Minority Business Development Council _____
City of Chicago _____
County of Cook _____
Metropolitan Water Reclamation District _____

Category:

MBE _____
WBE _____

If yes, please submit a one current copy of your firm's letter of certification from no more than one of the applicable agencies listed above.

Company Name

Date

Print Name

Signature

FRAUD HOTLINE AND CASE MANAGEMENT SERVICES – PS1781

EXHIBIT F
W-9 FORM

(COMMISSION'S W-9 FORM FOLLOWS THIS PAGE.)

ACORD™ CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
10/14/2010

PRODUCER Phone: 212-344-2444 Fax: 212-504-5989
Frank Crystal & Co., Inc.
Financial Square
32 Old Slip
New York NY 10005

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW.

INSURED
Global Compliance Services Inc.
(See Add'l Named Insureds in Description)
13950 Ballantyne Corporate Place
Charlotte NC 28277

PS1781

INSURERS AFFORDING COVERAGE	NAIC #
INSURERA: Illinois Union Insurance Co.	27960
INSURERB: American Alternative Insuranc	19720
INSURERC: Hartford Fire Insurance Co.	19682
INSURER D:	
INSURER E:	

COVERAGES

THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. AGGREGATE LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR ADD'L LTR INSRD	TYPE OF INSURANCE	POLICY NUMBER	POLICY EFFECTIVE DATE (MM/DD/YY)	POLICY EXPIRATION DATE (MM/DD/YY)	LIMITS
C	GENERAL LIABILITY <input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC	10UUNJT4203	4/14/2010	4/14/2011	EACH OCCURRENCE \$1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$1,000,000 MED EXP (Any one person) \$10,000 PERSONAL & ADV INJURY \$1,000,000 GENERAL AGGREGATE \$2,000,000 PRODUCTS - COMP/OP AGG \$2,000,000
C	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS <input checked="" type="checkbox"/> NON-OWNED AUTOS	10UUNJT4203	4/14/2010	4/14/2011	COMBINED SINGLE LIMIT (Ea accident) \$1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$
	GARAGE LIABILITY <input type="checkbox"/> ANY AUTO				AUTO ONLY - EA ACCIDENT \$ OTHER THAN AUTO ONLY: EA ACC \$ AGG \$
C	EXCESS/UMBRELLA LIABILITY <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> CLAIMS MADE <input type="checkbox"/> DEDUCTIBLE <input checked="" type="checkbox"/> RETENTION \$10,000	10RHUJT3457	4/14/2010	4/14/2011	EACH OCCURRENCE \$11,000,000 AGGREGATE \$11,000,000 \$ \$
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? If yes, describe under SPECIAL PROVISIONS below	90A2WC0000161	4/14/2010	4/14/2011	<input checked="" type="checkbox"/> WC STATU-TORY LIMITS <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$1,000,000 E.L. DISEASE - EA EMPLOYEE \$1,000,000 E.L. DISEASE - POLICY LIMIT \$1,000,000
A	OTHER Misc. Professional Liabil	EONG25539722001	4/14/2010	4/14/2011	Each Claim \$5,000,000 MPL Retention \$25,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES / EXCLUSIONS ADDED BY ENDORSEMENT / SPECIAL PROVISIONS

Named Insureds: SI US Inc., SI International ULC, SW Acquisition Co., LLC, Brightline Compliance LLC, Ethical Leadership Group LLC and National Hotline Services, Inc.

Workers' Compensation and Professional Liability shown as Evidence of Insurance Only.

The Certificate Holder is included as an Additional Insured with respect to General Liability insurance as required by lease or written contract. Both the General Liability and Workers' Compensation policy include a Waiver of Subrogation See Attached...

10/21/2010 JAA

CERTIFICATE HOLDER

Public Building Commission of Chicago
50 West Washington
Chicago IL 60602

CANCELLATION 30

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELED BEFORE THE EXPIRATION DATE THEREOF, THE ISSUING INSURER WILL ENDEAVOR TO MAIL 30 DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT, BUT FAILURE TO DO SO SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE INSURER, ITS AGENTS OR REPRESENTATIVES.

AUTHORIZED REPRESENTATIVE

Frank Crystal & Co., Inc.

IMPORTANT

If the certificate holder is an **ADDITIONAL INSURED**, the policy(ies) must be endorsed. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

If **SUBROGATION IS WAIVED**, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

DISCLAIMER

The Certificate of Insurance on the reverse side of this form does not constitute a contract between the issuing insurer(s), authorized representative or producer, and the certificate holder, nor does it affirmatively or negatively amend, extend or alter the coverage afforded by the policies listed thereon.

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES / EXCLUSIONS / SPECIAL PROVISIONS

in favor of Public Building Commission of Chicago, its subsidiaries and affiliates as required by written contract or agreement prior to loss. General Liability shall be considered primary and non-contributory subject to policy terms and conditions.